NEWS&Notes

PEACE LIBRARY SYSTEM'S QUARTERLY NEWSLETTER FALL 2018 ISSN#1190-8890 VOL. 30 ISS. 3 IR LIBRARY

We're excited about our new regional marketing campaign! For more details, check out the article on page 14.

>> From the Director



It's back to school and back to routine for many of us who have been on holidays. As you start planning your fall programs and activities, don't forget to schedule in attendance at our annual Rural Libraries Conference on September 27 and 28. It's a great opportunity to network, something new, and check out new resources.

Speaking of the Conference, while you're in town please drop in and see our new look! The **PLS Facility Upgrade** is almost complete. A provincial Infrastructure Grant has allowed PLS to complete improvements to our lighting and mechanical system, work on the roof and put in new flooring and paint. We also reconfigured the Technical Services work area. It was challenging at times to work in the building during the renovations, but we made sure that all PLS services were operational during this time.

This fall we will launch a new regional marketing effort to attract new people to the library. We hope that you'll get excited by the **EXPLORE Your Library** campaign. This time around we are highlighting a contest where people will fill out an entry form and leave it at the library. A draw will take place at PLS later in the fall and two prizes will be awarded. Watch for promotional bookmarks/contest entry cards that will be distributed to member libraries in August. There will be lots of options for libraries to implement locally using the toolkit on the PLS website. You will be able to print your own customized posters, select graphics for social media posts, website banners, e-newsletter graphics or e-mail signatures. Libraries will receive more information in the coming weeks.

PLEASE TAKE ADVANTAGE OF THIS OPPORTUNITY TO PROMOTE YOUR LIBRARY! Use the printed materials we send, create your own, get the word out on social media, and let your community know that your library has lots to offer.

Indigenous Populations Grant Continues

PLS will soon be receiving a new grant of \$215,445 to continue to expand services to Indigenous communities in our region. The focus for this grant round will be on outreach to Indigenous communities. Samantha (Samm) Mercer has been working with a number of libraries to make connections with Indigenous communities and to find ways to take library services out to the communities. Please contact her if you want to plan outreach

activities. The grant will help you fund staff time to take programs and/or library materials to the communities. PLS will also be creating some behind-the-scenes kits to help you with outreach services.

Keeping Municipalities Informed

Last year's municipal election resulted in a number of new municipal councillors around the region. I have been on the road to provide a Peace Library System update to member Councils, and will have visited 24 Councils by the end of October. Thank you to those library managers and board members who have been able to join me at the Council presentations. Your local knowledge and connections add a lot to the presentation.

PLS Plan of Service: Status Update

Thank you to everyone who helped define and refine PLS focus areas and services at the Library Managers' Council Meeting and the Public Library Meeting, or through the satisfaction survey. The Plan of Service Committee has discussed the input, and we are currently in the process of drafting a 2019-2021 Plan of Service for review by the Plan of Service Committee and the Executive Committee in the fall. A final draft will be presented to the Board of Directors at the end of November. The input of library staff and board members was key to developing a Plan that meets the needs of member libraries and area residents.

Linda Duplessis Director

Submit to News & Notes

Submissions are welcome at any time and will be in the next newsletter. **Submissions from public and school libraries welcome!**

Please send photos and articles to Emma Stewart at estewart@peacelibrarysystem.ab.ca.

Please note: PLS email inboxes can only receive emails less than 10 MB in size. If you do not receive an email acknowledging that your submission was received, delivery may have been prevented due to file size. Please contact Emma Stewart.

What's trending in books

The RBC Taylor Prize celebrates the best of Canadian literary nonfiction. This year's finalists were:

Island of the Blue Foxes: Disaster and Triumph on Bering's Great Voyage to Alaska by Stephen R. Bown

Yardwork: A Biography of an Urban Place by Daniel Coleman

Life on the Ground Floor: Letters from the **Edge of Emergency Medicine**

by James Maskalyk

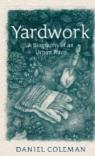
Seven Fallen Feathers: Racism, Death, and **Hard Truths in a Northern City**

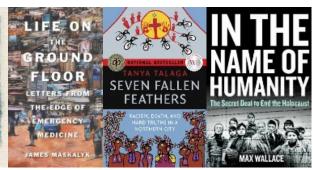
by Tanya Talaga

In the Name of Humanity by Max Wallace

RBC TAYLOR PRIZE 2018







AGATHA AWARDS 2018



The annual Agatha Awards honor the "traditional mystery"; ie, books best typified by the works of Agatha Christie. This year's finalists

for **Best Contemporary Novel** were:

Death Overdue: A Haunted Library Mystery by Allison Brook A Cajun Christmas Killing: A Cajun Country

Mystery by Ellen Byron No Way Home: A Zoe Chambers Mystery by

Annette Dashofy

Take Out by Margaret Maron

Glass Houses: A Chief Inspector Gamache **Novel** by Louise Penny

The Aurora Awards are presented annually by the Canadian Science Fiction and Fantasy Association. This year's finalists for Best English Novel are:

> The Rebel by Gerald Brandt To Guard Against the Dark by Julie Czerneda

All Those Explosions Were Someone Else's Fault by James Alan Gardner RecipeArium by Costi Gurgu Jade City by Fonda Lee

Light of a Distant Sun by Brent Nichols

AURORA AWARDS 2018



>> Consulting Corner



News & Notes

News & Notes is your quarterly professional guide to news, services and connection with the staff at PLS.

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Libraries are truly appreciated everywhere – even at sea! I had the great experience of taking an ocean cruise on the Baltic Sea this summer, and the ship had a lovely library. With rest days at sea in between shore excursions, I was able to

check out a couple of books, enjoy the comfy chairs, and read away a leisurely afternoon.



Summer Reading Wrapup

I trust your communities have had tremendous fun at the library this summer! Summer Reading Clubs are winding down now, and libraries participating in the TD-Summer Reading Club are asked to return their completed Statistics and Evaluation form to Rae Weniger at Peace Library System by Friday, September 7, 2018.

Libraries that ran an independent summer reading program are asked to let me know how

many children/adults participated in your summer reading program, and how many books were read (or read to pre-readers) or how many minutes were spent reading (or being read to), if your program tracked either of these statistics.

Webinar Training

Please take a look at our webinar training calendar at www.peacelibrarysystem.ab.ca/calendars-and-schedules for sessions Samm has planned for you. If you need a different time or topic, please give Samm a call and she will work with you to set that up.

Citizenship Preparation

Patrons new to Canada may appreciate being directed to the ProCitizen: Canada! modules now available on our eResource, Pronunciator.

ProCitizen: Canada

Just select English-Canada as the language they want to learn, and they will find ProCitizen: Canada! there. According to Pronunciator, "With over 100 instructional videos, and over 500 practice questions, this course provides a comprehensive preparation for the Canadian Citizenship Test. Topics include: Rights and Responsibilities; Canada's History; How Canadians Govern Themselves; Federal Elections; the Justice System; Canadian Symbols; Canada's Economy; Canada's Regions; and the Oath of Citizenship."

Emma and I look forward to our consulting visits out to libraries this fall and to seeing you at the RLC!

Katherine Wiebe

Consulting Services Manager and Assistant Director

>> Rural Libraries Conference



Here at headquarters we're getting excited for this year's conference! The theme for 2018 is **The Future Focused Library**. We have a fantastic lineup of speakers this year, featuring keynote speakers Sarah Houghton and Joanne Rodger. We're also expecting lots of great exhibitors, including CELA; CDI Spaces; CVS Midwest; Living Books; Loveday on Libraries; Now & Wow Fashions; United Library Services; World Book; Happy Harbor Comics; Shepherd's Fold; and Jonathan Morgan & Company Limited. For more details on the conference sessions, speakers, venue, and more, visit www.rurallibrariesconference.com.

Don't forget that the deadline to register is coming up quickly! Please get your registration forms and payment in by **Friday, September 7.** You can register online or through the print forms.

We look forward to seeing you all at the 2018 Rural Libraries Conference on September 27 and 28 at the Pomeroy Hotel & Conference Centre!

If you have any questions about the conference, email Emma at estewart@peacelibrarysystem.ab.ca.



>> Tech Services Tidbits

The Magnificent World of Books (Or, How I Was Turned Into a We lived out in the country, and kids my age lived at least 12 miles **Bibliophile**)

Bibliophile (noun): A person who collects or has a great love of books.

Then my dad taught me how to read while I sat on his lap to read from most of my favorite places on the property. the paper with him. After that I got my own books to read from the ones on our family's book shelf. One of my fondest memories Our elementary school didn't have a library until I was in Grade 3, was evenings when my family were all engrossed in a good book. when the PTA and school board thought it would be good for our On those occasions you could hear the turning of pages, laughter, school to have a library. A space was prepared and books were sighing, or crying over a story someone was reading.

amazed that there were so many books in one place. The library some of those books! became one of my favourite places to visit. It planted the seed that turned me into a bibliophile.

away, so books became my best friends. My favourite place to read was in a huge maple tree that had a hollowed out trunk that created a wonderful seat for laying in to read. Sometimes I would only come down for food and when it was too dark to read, or if My first introduction to books was when my family read me stories. my Mom called me in with the whistle. The whistle could be heard

purchased or donated by businesses in the community and families. It was so exciting to see all those books in our school. The The next phase for me was the introduction to the bookmobile best part for me was being asked by the teacher/librarian if I would that came to our community twice a month. It was so overwhelm-like to volunteer in the library. By that time, I was totally hooked ing at first to see all those books in one place. Then my mom took on reading and books of any kind. When we had Scholastic book me to one of the "branch" libraries with even more books. I was orders I always had the biggest order of the school. I may still have

> **Tora Volkers** Cataloguer

>> Blockchain!



Fred Richard

Now that I have your attention... what is Blockchain?

Blockchain is an online detailed digital history of where something began and you can trace its steps all along the way. The database is not stored in a single location so it is unable to be compromised but is completely open for the public to view. It automatically checks its contents for updates every 10 minutes so you can be assured that the information you are viewing is current. In modern day where safety and security is so important to many online, Blockchain stores the information across multiple locations so it is impossible to "hack", because of the encryption technology it uses.

Currently the main area of focus for this technology is in the finance field; however, with more research and testing being done, it is expanding into other industries. Researchers and experts are now looking at other

fields where this technology may be useful including libraries. San Jose State University's School of Information has recently received a \$100,000 grant from the Institute of Museum and Library Services (IMLS) to perform a study to see if Blockchain can be useful to libraries. Some potential uses in libraries could be building an enhanced metadata system for both libraries and data centers. It can also be used to keep track of digital-first sale rights and ownership with the information being readily available to any member of the public. It can also be used as another way to connect library and university networks where everyone could acquire up to the minute information on any books or media.

Other universities and libraries are funding research into Blockchain and its potential to further understand the benefits of shared data and updated data. It will be interesting to see the results of something that began as a backbone for Bitcoin but has been found to possibly have other educational potential with safe, protected, and publicly shared data.

Fred Richard **Desktop & Network Administrator**

>> From the IT Desk



Websites

We've been talking about new websites for a long time and things are progressing very well. We've been working with Marigold Library Staff on new layouts and designs. The designs have been approved so the websites have moved into the development phase.

Our developers have started the work and we should have a functional design

by the end of the year. In early 2019, we'll be able to start moving your library over to the new website platform. More information to come soon!

Leap and RLC

Did you know that Leap will allow you access to Polaris away from your desk? Leap is the web-based circulation (and a bit more) interface into Polaris. Using Leap, you are able to register new patrons, renew existing patrons, check items in (and out!), work with record sets, and so much more! With Outreach being a focus for so many, Leap will definitely come in handy.

If you have any questions about Leap, or want to see it in action, I will be presenting a session on it at RLC this year. Come and check it out!

Planning for Technology

Outdated technology is a lot like old milk. It might be fine, but it really might not be. An old computer may look okay, but the problem is, it will slow down, it will have to work harder, and eventually, it just won't work well enough to keep up. Rather than have a dead computer take you by surprise, you should plan to replace your technology before it's too late. A technology plan can help you schedule when items get replaced, which will really help with budgeting.

Not only will I be presenting a session on planning for technology at RLC, but I am available to come out to your library and help create a custom plan for you. If you have any questions, please let me know.

Cloud Library Integration

The Cloud Library collection has been fully integrated into Polaris! Like OverDrive, you can search for, and check out, Cloud Library items without even leaving TRACpac. This means your patrons won't have to use another platform in order to search for Cloud Library items. Cloud Library items have an ebook format and an electronic resource material type. They are also easily identifiable

by the icons in TRACpac, where they show both the eBook icon as well as the Cloud Library icon.





HelpDesk

The easiest way to reach the PLS Helpdesk is to email helpdesk@peacelibrarysystem.ab.ca. Submitting problems or questions to the helpdesk is the best way to go as it reaches me, Fred, and Samm. Maximum coverage for help with one email.

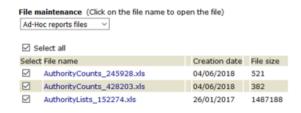
When should you call instead of email? If you have no internet, can't search TRACpac, can't check items out, or are unable to log into Polaris, definitely pick up the phone and give us a call.

Did You Know?

It is really easy to forget about tidying up after yourself when it comes to all things electronic, but sometimes a little housekeeping is necessary. Simply Reports will keep copies of the reports that you run as well as any that you have scheduled or saved. It's not a bad idea to go and clean those out a few times a year. Just log in to Simply Reports and go to the My Reports tab and click File Maintenance.



There will be a drop-down menu listing all the report types. Ad-Hoc reports are copies of everything you've run in Simply Reports, so you'll find the most here. Saved and Scheduled reports will only have files if you run saved or scheduled reports. Just click the Select all at the top and then scroll to the bottom and click Delete selected files.



As you can see from my example, I've got a 1.48 Mb file sitting there. I know they may not

seem like huge files,, but they add up. And they do take up space on the server! Cleaning out the Saved and the Scheduled report files is the exact same process—just choose the relevant item from the drop-down menu and clean house.

Janet Ayles IT and Tech Services Manager

>> From Grande Prairie Public Library

by Jill Kergan, Outreach & Learning Librarian, Grande Prairie Public Library

Programming for People with Developmental Disabilities

Public libraries serve people from all walks of life, from babies to seniors, and from newcomers to people with disabilities. We strive to be welcoming, inclusive places for people of all ages and abilities, and our programming should reflect this. Most libraries have programs for children, teens, adults and newcomers, but people with developmental disabilities are often overlooked. Recently, GPPL has been looking at ways to include people with disabilities in library services and programs.

People with developmental disabilities have always been welcome to programs at GPPL; however, in reality few were attending, and when they did it was typically to attend passive programs like movies and musical performances. To better serve this population we sought input from community stakeholders, such as the local support agencies and support workers who are familiar with the needs, interests and routines of their clients. We found that many people with developmental disabilities spent most of their time engaged in passive activities on a day-to-day basis and there was a need for social, skill-building and confidence-building opportunities.



Although integrating people with developmental disabilities into regular programs seems ideal, we also need to recognize that they have unique needs. Oftentimes their abilities align closer with children than adults, yet they are adults and need to be treated as such. Community stakeholders recommended running programs strictly for people with disabilities because they are better able to engage, learn, and make new connections within a group of their peers; it is important that they not only feel

welcome to programs but also feel comfortable interacting within the group. In collaboration with Centerpoint Facilitation, a local support agency, we created a variety of programs designed for people with developmental disabilities.

1. The Conversational Coffee Club (CCC)

This program runs every Wednesday morning for one hour. Participants come to socialize over a cup of coffee, meet new people and play different types of games or ice breaker activities. On special occasions we do seasonal activities like creating wreaths, decorating stockings, creating totem poles and painting pumpkins. The CCC has proven to be a relatively low budget program as Centerpoint Facilitation provides the coffee and helps cover the cost of supplies.



The abilities of those that attend the CCC vary considerably. Most people bring support workers that can assist them with the activities, while others come independently and are completely self-sufficient. Sometimes activities need some adapting on our end. For example, when playing charades, we limit topics to activities everyone can identify such as climbing a ladder or skipping rope. To make craft programs accessible we generally avoid crafts that require fine motor skills. Decorating items like stockings, cards and pumpkins are fun and generally accessible to everyone.



Despite varying ability levels there is a great sense of camaraderie within the group and we have had an overwhelmingly positive response. Attendance ranges from thirty to forty-five people each week, including support workers.



2. The Learning Driver's Study Group

This program was designed to help people with developmental disabilities gain the knowledge and confidence necessary to pass the Alberta Learner's Licence Examination. We cover the information from the Alberta Basic Driver's Licence Handbook over a seven-week time frame. In order to accommodate different learning styles we try to present the information in verbal, visual, and tactile methods as often as possible.

We hold the class twice a week for two hour sessions. The first session covers basic information, and the next features review and hands-on activities to reinforce information learned in the previous session. For example, we created a road sign memory game to help participants learn traffic signs. We also provided plastic steering wheels so participants could practice steering. The last several sessions are reserved for reviewing the information and taking online practice tests.



The program is limited to twelve participants to allow for individualized attention during sessions. Requirements for joining the group are first, a grade five reading level, second, commitment to the seven-week program, and third, a library card so participants can borrow the course materials (i.e. the Alberta Basic Driver's Licence Handbook and The Learner's Prep Kit, which is information from the handbook condensed into flashcards). We ran this program twice and it was moderately well attended. Participants were relieved to have a guided approach to learning the materials and learned a great deal. We are running our third session of the Learning Drivers' Study Group in September.

3. Are You Game?

This is a relatively straightforward program in which we play board games on Friday afternoons with people with disabilities.

GPPL had many board games donated and Centerpoint Facilitation provided many more. We have a variety of games to accommodate people of a wide range abilities. We found the abilities of participants vary widely, as with the Conversational Coffee Club. Some people favored games like Candyland and Snakes & while Ladders others preferred games like Scrabble, chess and even



Magic the Gathering, which is very complex.

We found it was beneficial to have two staff facilitate this program for several reasons. First, staff are necessary to pair participants, preferably with those of similar interest and abilities. Secondly, because participants that come with support workers want to interact with someone other than the support worker; if there is no one available to play with the pair then a staff member can join them. Attendance for this program ranged from eight to twenty-two. We took a break for the summer and will resume the program in September.

Since GPPL initiated programs specifically geared towards people with disabilities we've found that this particular marginalized group feels more comfortable joining other programs which are inclusive to all. Whether this is because they're coming to the library regularly and seeing what we have available or because they now feel safe and included at GPPL remains to be seen, but it's food for thought.

Around the System...

Here's what's been going on around Peace Library System this summer! Remember, you can send your own photos and articles at any time to estewart@peacelibrarysystem.ab.ca and they will be included in the next newsletter. We'd love to hear from you!

High Prairie Municipal Library

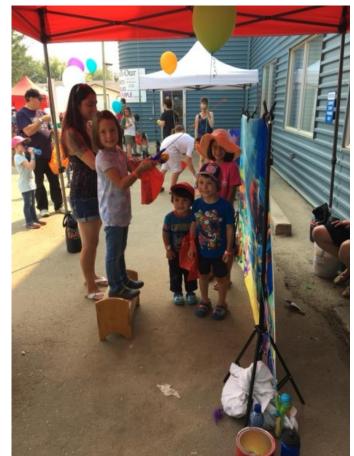
High Prairie Municipal Library had another awesome Penny Carnival! Big shout out to all the volunteers for making our 25th Anniversary such a success.

—Submitted by Tracy Ireland, High Prairie Municipal Library









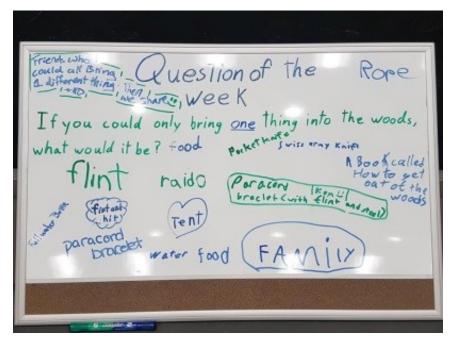
Grimshaw Municipal Library

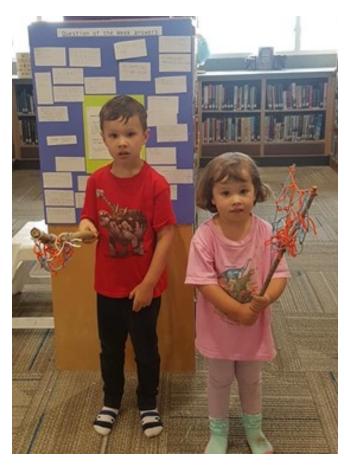
Knots and maps and shelters, and fires and animal tracks and fishing nets too! Thank you to all of our participants, to George at the Visitor Information Booth for his help with our way-finding challenge, to the Town of Grimshaw for the first aid kits each reader received, and to the Municipal District of Peace #135 for the Learn and Live cards/kits. Many thanks to the Junior Forest Warden for training Emily so thoroughly! 46 kids and their families will now be able to survive in the wilderness!

—Submitted by Linda Chmilar, Grimshaw Municipal Library











More from around the System...

Rotary Club of Slave Lake Public Library

Rotary Club of Slave Lake Public Library has recently partnered with Alberta Health Services to offer the "Connecting with Nature" program. Participants meet at the Library, where they listen to a themed story and do a craft before heading out to various locations to engage in outdoor activities. This program has been well received and we are hoping to continue to offer it beyond the summer months.

—Submitted by Kendra McRee, Rotary Club of Slave Lake Public Library





Peace River Municipal Library

July 31st is a special day – any Harry Potter fan knows that! This July 31st, the Peace River Municipal Library hosted a "Happy Birthday

Harry!" celebration. There were fun photo opportunities, crafts, and activities all about "the boy who lived". Patrons and staff dressed up for the occasion. It was a very busy but fun day!

—Submitted by Beverley Shewchuck, Peace River Municipal Library







>> Explore Your Library

The Fall 2018 Peace Library System marketing campaign focuses on getting people into their public libraries to learn more about what libraries have to offer, and to reward explorers with a chance to win one of two \$250 gift cards of their choice. One youth aged 13 - 17 and one adult 18+ will be chosen via random draw.

Here's how the contest works:

- 1. Participants must physically go to any participating Peace Library System Public Library to get their entry form (supplied by Peace Library System)
- 2. Participants then complete the four items on the entry form:
 - Find the secret word somewhere in the library
 - Have their librarian sign and date that they borrowed two items (can be digital or physical)
 - Note their favourite book
 - Check off one checkbox for item 4
- 3. Participants must fill out the bottom tear-off portion of the entry form. Once both the top and bottom sections of the entry card have been filled, participants will hand in their card to library staff. Library staff will then remove the bottom portion of the card and send it in to Peace Library System.

Ads will be running on radio and Facebook and we encourage you to make use of social media graphics that are available for you to download and use at http://www.peacelibrarysystem.ab.ca/RegionalMarketingCampaign. More details on the contest will follow.

Happy exploring!





>> LyndaLibrary Tutorials

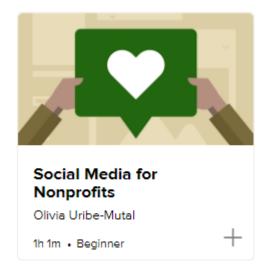
Are you looking to brush up on your social media skills? Maybe looking to reach out to your community on platforms like Facebook and Instagram and need some help planning your strategy? Don't forget that **LyndaLibrary** has helpful training and tutorials available to help guide and instruct you as you tackle marketing and community engagement via social media.

If you're not a user of social media in your personal life, you might want to first get comfortable with the basics of how to use a particular platform. For instance, there's a course called **Learning Facebook** which walks you through the process of building a Facebook account from scratch and creating your network by making friends and finding and joining groups. It will also help you learn the lingo and figure out how to do more advanced tasks like create events, tag friends, hide unwanted updates, and manage photo albums.

When you're comfortable with the basics, try a course like **Social Media for Nonprofits**. This hourlong session will cover topics like planning your social media strategy, creating a posting schedule, using free and paid features on Facebook, uploading videos to Youtube, and getting followers on Instagram. It will also cover strategies for fostering online communities, sharing content, and inviting others to like and interact with your posts.

Turn on. Log in. Get smart.





Construction Update

There are big changes afoot at PLS headquarters! Take a look at this before and after of work in the board room.







8301-110 Street Grande Prairie, AB T8W 6T2

Peace Library System acknowledges that we are located on the Treaty 8 territory of the Cree, Beaver, and Dene people. We respect the histories, languages, and cultures of First Nations, Métis, Inuit, and all First Peoples of Canada, whose presence continues to enrich our community.

Programming Ideas

If you're tired of doing the same old programming and want some fresh ideas, don't forget that we have a Programming Ideas page on the Peace Library System website for you to check out! There's a lot of great material out there on the internet for programming staff, but it can be overwhelming to try and sort through everything that's available, so we decided to compile some of the best of the best. On this page you'll find links to already-existing pages on the web with ideas and instructions for programs for patrons of all ages and demographics.

For example, if you're looking to create a sensory-enhanced storytime, we link how-to guides with instructions for hosting a sensory storytime, such as this one for 2-5 year olds with autism and other developmental disabilities and their typically developing peers, at www.alsc.ala.org/blog/2012/03/sensory-storytime-a-brief-how-to-guide.

Or, if you want to experiment with some senior programming, we link to a program model called the Silver Fox Audiobook Club, an ongoing book club that meets every week to listen to and discuss audiobooks of interest to its participants, clients of a local senior care center, which can be found at www.programminglibrarian.org/programs/silver-fox-audiobook-club.

We hope this page will help you get fresh ideas for programs and to adapt and build upon the other great work libraries are already doing! Check it out at www.peacelibrarysystem.ab.ca/programming-ideas.



Peace Library System's events calendar

PLS Board Meeting

Cultural Community Centre of St. Isidore September 15, 2018; 10:30 am

PLS Plan of Service Committee Meeting

Cultural Community Centre of St. Isidore September 15, 2018; following board meeting

Rural Libraries Conference

Pomeroy Hotel & Conference Centre, Grande Prairie September 27 and 28, 2018

Netspeed Conference

Sherwood Park, AB
October 11 and 12, 2018

County of Northern Lights Advisory Committee Meeting

Dixonville Community Library October 15 2018; 11:00 am

Clear Hills County Advisory Committee Meeting

Fairview Public Library October 17 2018; 5:30 pm

MD of Greenview Advisory Committee Meeting

Debolt Public Library October 18, 2018; 6:30 pm

MD of Spirit River Advisory Committee Meeting

Spirit River Municipal Library October 22, 2018; 6:15 pm

PLS Executive Committee Meeting

Soups Restaurant, Beaverlodge October 27, 2018; 10:30 am

Northern Sunrise County Advisory Committee Meeting

Peace River Municipal Library October 29, 2018; 10:30 am